

## **FAQ's (Frequently Asked Questions)**

### **Hosiery**

How do I wash the hose?

- \* We recommend hand washing in mild soap or detergent, rinse, roll in a soft towel and lay flat to air dry. (Woolite is okay to use) - see package insert.

Can I use lotion before I put on the stockings?

- \* No, it is not recommended, you should keep hosiery away from any petroleum based ointments. They should also be kept out of direct sunlight.

Is there an easier way to put on the stockings?

- \* Wearing rubber gloves can aid in applying the stockings, as well as a dusting of cornstarch on the legs. Also, the use of a stocking applicator can help with applying the hosiery.

Do you have latex free hosiery?

- \* Our hosiery is manufactured with spandex (a man-made elastic material) and therefore can be classified as latex free.
- \* Exception ... our Linton-weight hose do contain latex

Can men wear the women's hosiery?

- \* Sometimes, but they are designed for the female foot, so foot size will need to be considered before purchase

### **Men's and Women's supports**

How do I wash a corset?

- \* To wash an LS support – remove the steels, hand wash in mild detergent and allow to air dry

Do you make custom garments?

- \* Yes, a certified fitter can order a custom made garment for you. They can also send in sample garments to be reproduced. We can also oversize or undersize stock garments. There is an additional charge for custom manufacturing as well as increased manufacturing time – allow for up to 21 working days to manufacture a custom garment

### **Trusses**

How do I wash a truss?

- \* Trusses can be wiped with a damp soft cloth - they should not be submersed in water

### **Rigid Spinal Orthoses/ Collars**

How do I wash a rigid spinal orthosis?

- \* To was a rigid spinal orthosis wipe with a damp soft cloth

How do wash the collars?

- \* Solid collars can be wiped with a damp soft cloth. Foam collars cannot be washed- exception: the double layered stockinette collar, the outside layer of stockinette can be removed and hand washed in mild detergent and air dried.

### **Extremity Supports**

How do I wash a knee, ankle, wrist supports etc.?

\* Elastic, canvas, & neoprene supports can be hand washed with mild soap and air dried. Removable spoons, stays, and hinges should be removed prior to washing, synthetic and hard plastic supports can be wiped with a damp soft cloth.

### **Universal Sized Garments**

One size fits all garments – Does one size really fit all?

\* Actually “one size fits most” – these garments generally fit a small-large size range, so they will not fit someone is extra small or extra large.